

Rules of the contest

"Win your dream holiday"

Article 1: Organisation

TUI Airlines Belgium N.V., public limited company under Belgian law with registered office at Brussels National Airport 40/1, 1930 Zaventem, Belgium (hereinafter referred to as "organiser") organises a contest (hereinafter referred to as "the contest") that will start on 25 December 2023 and will end on 14 January 2024 at 11:59 pm.

Article 2: General

The contest is exclusively governed by these contest rules. By participating in the contest, the contestant accepts the contents and all provisions of these rules as well as any decisions the organiser may take to ensure the smooth running of the contest. Except for the participation and the announcement of the winners, no communication in writing or by phone will take place with respect to the contest.

Article 3: Contest procedure

In order to participate in the contest, you need to follow the following procedure:

1. Enter your personal details and answer the questions online at www.tuifly.be/en/win.
2. Answer the elimination question.

Article 4: Conditions for participation

Participation in the contest is only open to:

- Any natural person who has reached the minimum age of 18 years and has a permanent address in Belgium. Staff members of TUI Belgium N.V. and TUI Airlines Belgium N.V. and their family members living at the same address are excluded from participation.
- Only one participation per household living at the same address is allowed.
- Only one participation per e-mail account and/or social media account is allowed.

Article 5: Determination of the winner

The winner (hereinafter referred to as "the Winner") is the Contestant who meets the conditions for participation and answered the contest question(s) and the elimination question(s) correctly. If none of the Contestants answered the elimination question(s) correctly, the winner of the contest is the Contestant whose answer to the elimination question(s) is closest to the correct answer. If there are two Contestants who gave the correct answer or the answer that is closest to the correct answer to the elimination question(s), the Contestant who answered the questions first is the winner.

It is the Organiser's intention to announce the Winner no later than two weeks after the end of the contest. The Winner will receive a personal message by e-mail to which the Winner must respond within three days.

Due to privacy reasons, the name of the Winner will not be revealed to the public, nor to the Contestants.

Article 6: Prize

The main prize awarded at the end of the Contest is the following:

The winner will receive a package of 10 TUI fly vouchers with a value of € 100 each, i.e. a total value of € 1,000, which can be used to book flights from the entire TUI fly offer (www.tuifly.be/en)

All prizes are personal and can therefore not be transferred or transmitted to other persons. The prizes cannot be exchanged for cash.

If the Winner is not able or does not want to make use of the Prize, he/she will lose his/her right to the prize. TUI does not have any obligation to award the prize to another contestant.

If the Prize consists of one or several flights, the following applies:

- All terms and conditions of TUI Airlines Belgium N.V. are applicable to the bookings.
- If the flights booked (in case the Prize is used) represent a higher value at the time of the booking than the Prize (inclusive of booking fees), the Winner will have to pay the difference.
- If the flights booked (in case the Prize is used) represent a lower value at the time of the booking than the Prize (inclusive of booking fees), the difference will become available to the Organiser.
- The Prize can be collected by means of bookings, subject to bookability and availability in the systems and in the offer of the Organiser.

Article 7: Liability

The organiser reserves the right to interrupt, amend or cancel the contest, its rules and/or procedure of they have reasonable grounds for doing so. Furthermore, the organiser reserves the right to extend the contest period or to postpone any announced date.

Finally, the organiser reserves the right to disqualify and exclude from the contest any Contestants who fail to observe the rules, whose participation appears to be fraudulent and/or whose participation can be regarded as immoral, obscene, blasphemous or not in line with TUI's image and campaign.

The organiser cannot be held liable for direct or indirect damage resulting from participation in the contest, from termination, interruption, cancellation of or changes in the contest, nor from the exclusion of contestants.

The Organiser can promote the Contest during the Contest period by means of (social) media, e.g. Facebook, Instagram and TikTok. The general terms and conditions of these and other social media will apply. The Organiser is not responsible for these general terms and conditions, nor liable for any damage resulting from the application of these general terms and conditions.

Article 8: Disputes

Participation in this contest implies acceptance of all provisions of the present rules as well as of any decision the organiser may have to make. In case of irregularities such as mistakes made by TUI Airlines Belgium NV itself, the latter will autonomously decide on the manner in which this mistake will be corrected and rectified. Misprints, spelling errors, typographic errors or any other similar errors cannot be invoked as a basis for payment of a compensation or for any obligation on the part of the organiser. Any disputes regarding the contest will be settled in a final and binding manner by TUI Airlines Belgium NV without any possibility of redress, appeal or revision. The contest and the rules are governed by Belgian law.

Should one or several provisions of these rules be void or invalid, the validity of the contest or of the other provisions of the rules will not be affected.

Article 9: Privacy protection

The personal data of the winners will be processed in accordance with the applicable privacy laws. Participating in the Contest means acceptance of the organiser's privacy policy, which can be consulted on <https://www.tuifly.be/nl/privacy-agreement>. All Contestants have the right to access their data, as well as the right to have their data rectified or removed from the data base. Requests for access, rectification or removal are to be addressed in writing to TUI Airlines Belgium N.V., Brussels National Airport 40/1, 1930 Zaventem, Belgium.

By participating in the contest, the Contestant explicitly authorises the organiser to use photos and other data shared by the contestant within the context of the contest (e.g. social media, including Facebook Timeline and Instagram story) for the purpose of communication.

Any visual material created by the Organiser during the Contest can be used by the Organiser for promotional purposes, either online or otherwise.

By accepting these Contest rules, the Contestant authorises the use of the above-mentioned visual material featuring him/herself as well as any underage persons under his/her authority or supervision who are visible during the prize-winning ceremony.

Drawn up in Ostend on 15 December 2023.